



SAVE FIPCATS

RETURNS ORDER FORM

STEP 1

PROVIDE PURCHASE AND PURCHASER INFO	
NAME	ORDER NO.
BUS. NAME if applicable	
STREET ADDRESS	ORDER DATE
CITY / STATE / ZIP	
EMAIL	DELIVERY DATE
PHONE	

STEP 2

RETURN ITEM AND REASON			
ITEM NO.	NAME AND DESCRIPTION OF PRODUCT	QTY	PRICE

STEP 3

BANK ACCOUNT DETAILS			
ACCOUNT NAME		IBAN NO.	
ACCOUNT NO.		SWIFT CODE	
BANK FULL ADDRESS			

STEP 4

PROVIDE ADDITIONAL COMMENTS

RETURN POLICY

Thank you for your business.

Not satisfied with your purchase? We're here to help.

Following are the terms and conditions that constitute our Return Policy.

RETURNS

Returns must be initiated within 28 days from the date you received your purchase.

Items must be in their original state and condition and in the original packaging.

Include any invoice, packing slip, or proof of purchase.

Please allow 14 business days for the processing of returned items.

REFUNDS

Customers will be notified via email upon receipt of returned item.

An additional email will be sent within 7 business days of receipt regarding the status of the return.

It may take up to 30 days for a refund to post to the account utilized for purchase.

A restocking fee of \$USD80 may be deducted from your total refunded amount.

SHIPPING AND HANDLING CHARGES

Shipping charges applied to the original purchase are non-refundable.

Shipping costs for returned items are the responsibility of the customer and are non-refundable.

EXCHANGES

We currently do not offer exchanges.

ADDITIONAL INFORMATION